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Dear Ann,

Thank you for your letter – I hope you are well.

The RNID publishes its Accessibility Standards on our website
<http://www.rnid.org.uk/helpdesk/accessibility/statement/>

I attach a print out for your information but there are live links which you may want to investigate on the actual page too.

The standards cover guidance on design and technology to ensure the highest levels of accessibility.

Away from the web, we also have guidance on the usage of British Sign Language – I have highlighted a relevant section, enclosed - and a Welsh Language Policy, which I also enclose.

I hope this helps you – please come back if you need any more information.

I look forward to meeting with you soon.

Yours sincerely,

Richard Williams
Director, RNID Cymru