



**All Wales Forum of Parents & Carers of People with
Learning Disabilities (AWF)
Fforwm Cymru Gyfan i Rieni a Gofalwyr Pobl ag
Anableddau Dysgu (FfCG)**

78a Oxford Street
Mountain Ash
R.C.T.
CF45 3HB
Tel: 01443 477795

78a Stryd Rhydychen
Aberpennar
R.C.T.
CF45 3HB
Ffon: 01443 477795

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Consultation NHSR Committee

The All Wales Forum of Parents and Carers notes the Welsh Assembly Government's *Proposed Measure on NHS Redress*, and broadly welcomes this move, which should improve links between the Service and its users, by making the Service more easily accountable.

Such a move should prove of great benefit to parents and carers of people with Learning Disabilities, who may have greater difficulty than other users in getting their concerns on behalf of their loved ones heard within the Service.

However the proposal does not make clear how the new measure will sit alongside existing Community Health Councils, which already provide help and advice with problems or complaints about NHS services. Whilst the All Wales Forum of Parents and Carers welcomes any moves that will simplify the process whereby users may obtain justified redress from the National Health Service, it is concerned that existing channels of advice and assistance are not adequately publicised, thus possibly creating rather than removing barriers.

**Elis Jones
Director - AWFC**